

Cancellation Refund Policy

Home Visits, Corporate Events, and Storytelling events

- 0-3 days No refunds
- 4-20 days prior to event, fee refunded less \$75
- 21-45 days prior to event, fee refunded less \$50
- 45+ days prior to visit date a full refund will be made to client

It is assumed that all visits will be indoors, or that arrangements have been made if visit is held outdoors, and therefore cancellations due to inclement weather are not accepted and no refunds will be made.

Santa in Toyland sessions

- 0 to 30 hours (1 ½ days) prior to the appointment there will be no refunds and no re-scheduling
- 31-120 hours (5 days) prior to the appointment there will be no refunds, but appointment may be re-scheduled
- 121+ hours prior to the appointment refunds of the fee less \$75 will be given